



# AllyDVM Mobile App Toolkit

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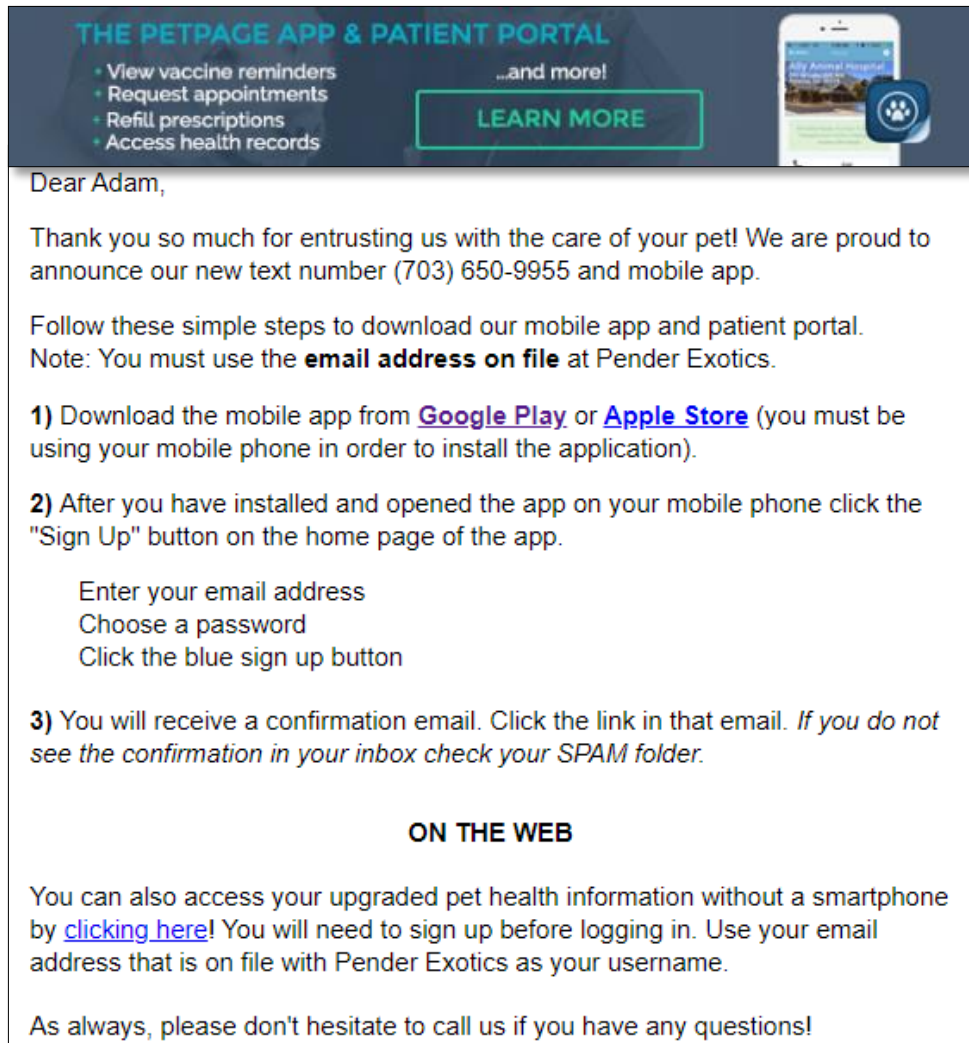


## What is the AllyDVM PetPage mobile app?

The PetPage mobile app is available to clients that have an email address on file to quickly get pertinent information about their pet and your hospital.

## How do I make the PetPage mobile app available to my clients?

When your hospital is setup with AllyDVM, a PetPage App & Patient Portal announcement email is added to your *Automatic Communications* tab. This email can be used to promote the mobile app to new and existing clients.



**THE PETPAGE APP & PATIENT PORTAL**  
• View vaccine reminders  
• Request appointments  
• Refill prescriptions  
• Access health records  
...and more!  
**LEARN MORE**

Dear Adam,

Thank you so much for entrusting us with the care of your pet! We are proud to announce our new text number (703) 650-9955 and mobile app.

Follow these simple steps to download our mobile app and patient portal.  
Note: You must use the **email address on file** at Pender Exotics.

- 1) Download the mobile app from [Google Play](#) or [Apple Store](#) (you must be using your mobile phone in order to install the application).
- 2) After you have installed and opened the app on your mobile phone click the "Sign Up" button on the home page of the app.  
  
Enter your email address  
Choose a password  
Click the blue sign up button
- 3) You will receive a confirmation email. Click the link in that email. *If you do not see the confirmation in your inbox check your SPAM folder.*

**ON THE WEB**

You can also access your upgraded pet health information without a smartphone by [clicking here](#)! You will need to sign up before logging in. Use your email address that is on file with Pender Exotics as your username.

As always, please don't hesitate to call us if you have any questions!

### Personalized:

This email template will be personalized to your hospital during your AllyDVM Setup Meeting. When AllyDVM is enabled for your practice, this email will go out to existing clients.

### Set & Forget:

Since this is an automatic communication, when new emails are entered in the PMS, AllyDVM will automatically send this email to the client.

# Features & Benefits

## CLIENTS

- ✓ Contact hospital (call or email)
- ✓ Get directions
- ✓ View pet records, appointment history & prescriptions
- ✓ Access loyalty program (if hospital is participating)
- ✓ Book an appointment (if hospital using online booking)
- ✓ Request prescription refills

## HOSPITALS

- ✓ All requests from mobile app sent to AllyDVM (*Requests* tab)
- ✓ Drive clients to self-serve for hospital information, refill requests & past appointment information
- ✓ Link to online booking, pharmacy & website
- ✓ Can be customized by clicking *Pet Records* in the gear icon in AllyDVM



- The PetPage mobile app can also be accessed via the web
- When you onboard with AllyDVM, your website will be updated to include this link (if NVA manages your hospital's website)
- To access the PetPage mobile app or portal, clients must use the email address on file with the hospital