



NVA Covid19 Payment Alternative

Managers,

To help ease the burden of payments over the telephone during the Covid19 pandemic, we have an alternative payment method available to your team. Elavon offers a cellular mobile credit card terminal that can be use curbside and inside the hospital.

There are a lot of questions about this payment method, so let's address them:

Where does it work?

Anywhere a cellular signal works. It does not plug into the hospital internet, so no network wiring is needed.

Do I have to program it or set it up?

All the programming is done ahead of time. It takes 6 steps from taking out of the box to start using it. We have an easy guide to help you and should take less than 5 minutes.

Does it prevent/minimize physical contact with clients?

It can help minimize (but not prevent) contact by moving the payment to the curbside. The device must be shared between staff & client but can be cleaned afterwards. It does allow ApplePay, Google Wallet & Tap payments to further minimize payments.

How long does the battery last?

If the battery is recharged overnight, it should last you all day (*unless you are a 24hr facility). If you drop it into the cradle when not using it throughout the day it should last you indefinitely.

How much is it?

Until July 2020, the \$20/month rental fee is waived. There's a \$20/month cellular fee plus a one-time cost of \$20 for the SIM card. First month cost should be \$40.00. There is no contract (it's a month to month rental) so you can return the unit at any time.

Does this come out of my CAPEX?

No, these are recurring service fees, so they would affect Credit Card Discount Fees: 67500 & Rent – Equipment: 65350

Is this less expensive than taking telephone payments?

Yes, since the client's credit card is present using when the cellular terminal, you will be paying the cheapest rate on Elavon.

Will this replace taking payments over the telephone?

It can replace those payments, or you can use both methods simultaneously.

Do I have to switch processors from my current processor to Elavon?

No, you can keep your existing processor. You would just add Elavon temporarily.

Will it integrate with my PIMS?

No, it does not talk to your PIMS.

How do I enter this into my PIMS?

A) If you do not have PIMS Payment integration, you will use this device exactly like your other payment terminals. B) If you do have PIMS Payment Integration, you will need to use an Alternative payment type in the PIMS. In AVImark many of you already have the option for "Offline Credit Card Payment" which will be perfect for this usage.

How do I settle my batch?

Easy instructions are provided in our guide, however the terminal should auto-settle at midnight on any day with payments. Simply add the batch total from this terminal to your integrated payments or your other terminals for your grand total.

Can I rent two of them?

Yes

I have no cellular signal inside; is there an option for me?

Yes, there is an alternative. There's a Bluetooth wireless version of this device. It will require a network connection to your hospital and have a physical range of 400ft radius from its base.

How do I place an order?

Instructions for ordering will be provided by NVA Leadership.

If you have any further questions, please feel free to send an email to POSTeam@nva.com

Thank you.

Alvaro Lopez

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